ENVIRONMENTAL POLICY AND SERVICES

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12,132,587	Net Cost of Service	21,591,298	(9,167,320)	12,423,978
1,290,300	Energy Programmes	916,083	0	916,083
24,355	Funds Administration	589.931	0	589,931
170,485	0	174,515	0	174,515
242,775	Environmental Promotion	296,653	0	296,653
295,775	Information	288,311	0	288,311
2,324,650	Policy Advice	2,447,768	(9,000)	2,438,768
221,017	Consents and Applications	225,911	0	225,911
174,525	Animal Control	1,423,423	(1, 436, 620)	(13, 188)
2,096,925	Information and Advice	3,373,137	(1, 225, 000)	2,148,137
1,806,760	Plans and Policy Statements	2,381,528	(2,000)	2,379,528
679,214	Environmental Êffects Control	718,174	(30,000)	688,174
2,460,806	Consents and Applications	8,755,857	(6, 464, 700)	2,291,157
\$	-	\$	\$	\$
Cost	Outputs	Recoveries)		Cost
Net	Operational	Costs (After Internal	Revenue	Net
Budget 1999/00		Budget 2000/01		
Cost of Prop	oosed Services			

Note: The above Cost of Service Statement includes a depreciation provision for 1999/00 of \$259,784 and in 2000/01 of \$113,770. The cost of capital charge for 1999/00 is \$91,230 and in 2000/01 is \$63,046. Cost of capital is not reflected in the above figures.

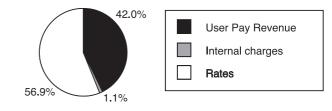
Projected C Projected C	12,088,763 11,673,964	
1999/00 \$	Capital Outputs	2000/01 \$
81,000	Renewals and Replacements	30,000
	Asset Improvements	574,900
1,176,200	New Assets	2,627,000
1,370,700		3,231,900
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Nature and Scope

(a) Environmental Policy and Planning

- Review and monitor the objectives and policies of the City Plan prepared under the Resource Management Act 1991.
- Monitor the preparation and administration of policy statements and plans prepared by the Canterbury Regional Council and adjacent local authorities.
- Prepare concept plans for urban renewal and environmental improvements of the city, including the Central City, which address the effects of urban renewal on people and communities.
- Provide policy advice on planning and development, conservation, design and heritage, transportation and environmental health issues, that affect the city.
- Develop projects and prepare feasibility studies for achieving the objectives and policies of the City Plan, other than by regulation.
- Administer funds set aside for promoting heritage retention and the removal of non-conforming activities.
- Provide information and analysis of the economic, social and environmental issues of the city.
- Promote an awareness of the environmental issues and values of the city.

Sources of Funding



(b) Environmental Services

- Prepare and implement the rules of the City Plan.
- Process land use and subdivision consents.
- Administer the Building Act and Building Code within the city, including the issue of building consents, code compliance certificates, and annual warrants of fitness.
- Administer environmental health statutes, including food licensing, dangerous goods, sale of liquor, offensive trades and hazardous substances.
- Minimise occurrences that are likely to be objectionable or otherwise affect human health or safety arising from the presence or keeping of dogs and other animals.
- Provide information and advice on planning, building and environmental statutes and regulations, including developing and maintaining the necessary information bases.
- Process applications for land information memoranda.
- Monitor and control adverse environmental effects, including primary responsibility for noise, and shared responsibility for hazardous substances.

ENVIRONMENTAL POLICY AND SERVICES

Overall Service Objectives

These services contribute towards the following Council Strategic Objectives: C1, C2, C3, C4, C5, D4, D5, F5, F7 and G2 (see pages 32 and 33).

In summary the aim is:

- To manage and plan the use, development and protection of the natural and physical resources of the city in a sustainable way which:
 - Meets the reasonably foreseeable needs of future generations.
 - Protects and enhances the significant natural environmental qualities of the city.
 - Provides effective opportunities for business and other economic activities.
 - Provides for a diverse range of housing needs.
 - Provides effectively for movement of people and goods around the city.
 - Provides for a pattern of community, recreation and shopping facilities that effectively services the needs of the city.
 - Maintains and enhances the amenity values of the city.
 - Enhances the landscape, visual and heritage qualities of the city.
 - Co-ordinates developments with the provision of services.
- To promote the environmental health of the city and the health, safety and well-being of its citizens.
- To monitor the environmental, social and economic well-being of the city.
- To limit the adverse effects of activities on the environment including people and communities.
- To ensure that the statutory purposes and principles of building control, of health, dangerous goods and liquor licensing, and of animal control, are achieved with minimal compliance cost.

Objectives for 2000/01

(a) Environmental Policy and Planning

- 1. Assist with the hearing of references to the Council's decisions on submissions on the City Plan, particularly as they relate to the objectives and policies.
- 2. Prepare concept plans for the environmental improvement of the Central City, urban renewal in the inner city and suburban shopping centres.
- 3. Complete strategic open space strategy.
- 4. Undertake detailed studies of parts of the city subject to change and growth.
- 5. Assess applications for grants to help retain listed heritage buildings.
- 6. Prepare the Annual State of the Environment monitoring report.
- (b) Environmental Services
- 7. To prepare for and defend references lodged with the Environment Court.
- 8. Administer the City Plan in an efficient and effective manner.
- 9. Investigate and respond to situations which cause nuisance or objectionable effects on human health and safety.

- 10. Inspect registered premises to ensure compliance with required environmental health standards.
- 11. Process building consent applications within the time limits prescribed by the Building Act.
- 12. To respond to and investigate complaints relating to nuisances caused by dogs.

Performance Indicators

- 1.1 Residents satisfied with the value for money of rates spent on overall city and environmental planning, at least 60%
- 1.2 Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least 57%.
- 1.3 Reports completed within time frame set down by City Plan appeal process.
- 2.1 Complete within budget by 30 June 2001.
- 2.2 Complete plan for one suburban shopping centre by June 2001.
- 3.1 Complete by 31 December 2000.
- 4.1 Complete by 30 June 2001.
- 5.1 Provide assistance to owners of 10 listed buildings by 30 June 2001.
- 6.1 Complete by 31 July 2000.
- 7.1 Successfully defend 90% of references to Environment Court.
- 8.1 Process subdivision and land use resource consent applications within the time limits prescribed by the Resource Management Act.
- 8.2 Residents who believe building or land development in their local area during the year, have made their area worse, no more than 12%.
- 8.3 Monitoring of conditions imposed on resource consents actioned within periods stipulated on monitoring request forms.
- 9.1 Undertake initial investigations within two working days of receipt of noise complaints.
- 10.1 All food premises identified as being high risk in terms of food safety to be inspected at least once during the year.
- 11.1 Subject to provision of complete information, to process 100% of building consents within the time limits prescribed within the Building Act.
- 12.1 Response and investigation in the following time frames:
 - aggressive behaviour 100% in 2 hours
 - other complaints 100% in 72 hours
 - complaints resolved 100% in 7 days