SERVICE LEVEL AND PROGRAMME CHANGES

This part of the Plan highlights the service level and programme changes for the coming year. New operating initiatives total \$2.68M and new capital initiatives total \$3.05M. Offsetting the new operating initiatives are some efficiency gains which have been identified and listed separately. The efficiency gains total \$2.62M.

The add ons are categorised as follows:

Already Committed (Operating) - These items reflect previous commitments made by the Council or significant cost increases.

Due to Increased Demand (Operating) - These items relate directly to city growth and the consequential increased demand for services.

New Initiatives - These items reflect new initiatives which are proposed by the Council for the forthcoming year. They have been separated into operating and capital initiatives.

Already Committed (Operating)

Ar	t Gallery	\$
•	Pavilion relocation costs	12,000
•	Treasures from the Christ Church, Oxford Exhibition	146,550
•	Air conditioning repairs	9,000
Ca	r Parking	
•	Increased operating deficit - Farmers Carpark	255,000
•	Decommissioning of the Sheraton Coupon Ca Park	ar 98,000
Ci	ty Streets	
•	RAMM - Extra cost for system support and m fees	naintenance 24,000
•	Road markings on the arterials and collectors to comply with Transit NZ requirements	100,000
•	Additional costs relating to traffic calming	65,000
Сс	orporate	
•	Output and Standards Review Resource requi	rements 60,000
		00,000
Fi	nancial Services	00,000
Fii •	n <mark>ancial Services</mark> Strategic Plan - Requirement of the Local Gov Act	,
•	Strategic Plan - Requirement of the Local Gov	vernment
•	Strategic Plan - Requirement of the Local Gov Act	vernment
•	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs	vernment 14,500
•	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs	vernment 14,500 246,330
•	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs	rernment 14,500 246,330 (320,000)
•	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redeve	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redeve works at QEII	ernment 14,500 246,330 (320,000) 338,478 (194,400)
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redevel works at QEII brary and Information Services	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redeve works at QEII brary and Information Services Central Library Development Plan	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900 100,000
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redevel works at QEII brary and Information Services Central Library Development Plan Customer Contact Centre	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900 100,000 95,200
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redeve works at QEII brary and Information Services Central Library Development Plan Customer Contact Centre CCC Web Site creation - Additional Resource	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900 100,000 95,200 38,884
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redevel works at QEII brary and Information Services Central Library Development Plan Customer Contact Centre CCC Web Site creation - Additional Resource TAOS Computer Software Training	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900 100,000 95,200 38,884 20,000
	Strategic Plan - Requirement of the Local Gov Act isure Centennial Pool, increase in direct costs Centennial Pool, revenue increase Pioneer Pool, increase in direct costs Pioneer Pool, revenue increase Revenue reductions resulting from the redeve works at QEII brary and Information Services Central Library Development Plan Customer Contact Centre CCC Web Site creation - Additional Resource	rernment 14,500 246,330 (320,000) 338,478 (194,400) lopment 92,900 100,000 95,200 38,884

Management Information Services			
Resource Requirements	320,000		
Microsoft 'Select' Software	130,000		
Depreciation on new FAMIS hardware	100,000		
 Higher capacity network links to remote sites 	60,000		
Parks	00,000		
• Write off costs for assets that will be demolish	ad an		
disposed of	47,600		
Maintenance of water quality in park paddlin	g pools 10,000		
Property - Asset Management			
 Increased property operating costs 	164,200		
Property - Property Management			
Central City accommodation and property here review	oldings 20,000		
• Brighton Salt Water Baths Feasibility Study	5,000		
Bottle Lake/Stewarts Gully Development Rev			
Arthur Barnett development review	15,000		
Heritage Review	15,000		
Water Services	,		
Increase in energy costs	50,000		
	2,806,312		
	2,000,012		
Cost Increases due to Growth (Operating)			
City Streets			
Traffic Signal Maintenance for three new sets of signals	15,000		
Corporate			
Operation of the FAMIS project	133,981		
Leisure			
Customer Centre, telephone expenses and an software charges	nual 44,000		
Library & Information Services			
• Fendalton Library - increase in operating cost	s 120,979		
New Brighton Library - increased electricity, and security costs			
• Service Delivery - overall growth in circulation	n 150.000		
Parks	,		
New Park Facilities - maintenance costs on the	ese facilities 81,379		
• Maintenance costs on new parks - additional			
	97,891		
Costs to maintain additions to regional parks	00.000		
D.11. A	96,000		
Public Accountability	00.075		
Additional support resources for Councillors	60,000		
Additional support resource - Mayor's Office	17,000		
Waste Management			
. Vanhaida nafaaa aallaatian			
Kerbside refuse collectionKerbside recycling collection	28,200 10,500		

SERVICE LEVEL AND PROGRAMME CHANGES

vva	tterways & Wetlands	
•	Aquatic vegetation management	60,000
	Flood management maintenance	8,000
	Extension of drainage district - City growth in T and the Groynes/Clearwater Resort areas	Fempleton 50,000
•	$Stormwater \ pumping \ stations \ - \ operating \ costs \\ with \ new \ pumping \ stations \ in \ city \ growth \ areas$	associated 7,000
	Planning and investigations	60,000
•	Increased run-off to waterways which increases the need for bank protection works	50,000
Го	tal Cost Increase due to Growth	\$1,182,350
Ν	ew Initiatives (Operating)	
Ca	r Parking	
•	Extension of metered parking areas	(100,000)
•	Phased extension of Coupon Parking Area	(125,000)
Cit	y Streets	
	Bus Interchange advertising	30,000
	Leaf Collection	35,000
•	Cycle promotion	36,000
,	Safety Management System	20,000
•	Road Safety Campaigns	20,000
,	Landscape Maintenance	100,000
~~~	mmunity Relations	100,000
	·	20,000
	Community House Relocation OSCAR Training	
	Ŭ	40,000 33,000
	Support Officer - Youth Advocacy CAIP Co-ordinator	
,		20,000
,	"Whats the Big Idea" Project	10,000
•	Community Board Discretionary Funding	300,000
	rporate Office	
	E-Council Projects	100,000
Eco	onomic Development & Employment	
•	Canterbury Development Corporation Initiative	es 150,000
•	Special Project (To be specified)	270,000
Env	vironmental Policy & Planning	
•	Central City Board - Operating and Developme	
	costs	155,000
	Heritage Building Emergency Retention Grant	200,000
•	Cathedral Square Redevelopment - Stage 5 (Planning)	50,000
•	Environment Centre	100,000
Lei	sure	
•	Canterbury Cricket Association - Grant	100,000
	World Bowls Tournament	15,000
•	World Youth Touch Tournament	25,000
•	Children's Millenium Games	50,000
	Older Adults Recreation Programmes	20,000
	Turning Point 2000	70,000
	NZ Grand Prix	10,000
	FINA Masters Swimming 2002	35,000
	School Holiday & Recreation Programmes (10-	
	year olds)	40,000

•	Canterbury Hockey Association - Grant	80,000
•	Cello Festival	10,000
Pa	rks	
•	Strategic open space planning	30,000
•	Hagley Park - Installation of sanitisation equipment	29,000
•	Cemetery maintenance - to higher standard	30,000
w	aste Management	
•	Collection of kerbside recyclable paper	650,000
•	Reduction in payment to RMF	(350,000)
•	Collection of kerbside mixed plastics	100,000
•	Kerbside collection of kitchen waste	45,000
•	Operating costs - small windrow turner	78,000
•	Invessel composting plant investigations	50,000
	Organic Gardening Project	60,000
•	Market valuation services to assess reserve	40,000
Т	contributions otal New Operating Initiatives	\$2,681,000
		φω,001,000 
	Jew Capital Initiatives	
Ci	ty Streets	
•	New Brighton Commercial Area Redevelopmen	
•	New Brighton - Beresford St Carparking Devel	opment 200,000
•	Upgrade pedestrian area outside Jade Stadium	100,000
•	Oxford Tce, Hereford-Gloucester Street exten	
E	to the cafe dining area	500,000
En	vironmental Policy & Planning	150.000
•	Environment Centre - Fitout	150,000
Le		100.000
•	Village Green (QEII) - Toilet facilities	180,000
•	North Hagley Park - Events area	50,000
Pa	rks	00 500
•	Summit Rd Reserve Development	30,500
•	Coast Care Development Projects	100,000
٠	Port Hills Fencing for Grazing Leases	45,000
•	General Cemetery Improvements	60,000
•	Travis Wetland Natural Heritage Park Toilet	
•	Spencer Park Paddling Pool Filtration System	
•	Mona Vale Brick Wall Strengthening	36,400
Pr	operty - Housing	
٠	Range Replacement (EPH)	120,000
•		
	Underwriting Parklands Community Centre	
W	Underwriting Parklands Community Centre aste Management	
W •	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully	200,000 100,000
W •	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant	e 200,000 100,000 100,000
W • •	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully	e 200,000 100,000 100,000
•	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant	e 200,000 100,000 100,000
•	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant Subdivisions Sewer Cost Share Contribution	e 200,000 100,000 100,000
•	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant Subdivisions Sewer Cost Share Contribution ater (Water Supply and Land Drainage)	e 200,000 100,000 100,000 s 225,000
• • W	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant Subdivisions Sewer Cost Share Contribution ater (Water Supply and Land Drainage) Worsley Spur Cost Share Area	e 200,000 100,000 100,000 s 225,000 360,000
• • W	Underwriting Parklands Community Centre aste Management Reticulation Western Stewarts Gully Stage 2b - Waste Treatment Plant Subdivisions Sewer Cost Share Contribution ater (Water Supply and Land Drainage) Worsley Spur Cost Share Area Murray Aynsley Reservoir Replacement	<ul> <li>200,000</li> <li>100,000</li> <li>100,000</li> <li>225,000</li> <li>360,000</li> <li>218,000</li> </ul>

## SERVICE LEVEL AND PROGRAMME CHANGES

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## Efficiency Gains (Operating budgets)

Throughout the year steps are taken to identify more efficient and more effective processes. Movements in efficiency and effectiveness are ongoing and it is not easy to record many of them but those specifically recorded in this Plan total \$2.62M.

Car Parking			
<ul> <li>Increase in the total dollar amount of fines collected</li> </ul>	(225,000)		
• Efficiency review of Carparking Buildings	(150,000)		
City Streets			
<ul> <li>Road marking tendering savings</li> </ul>	(100,000)		
Corporate			
Accident insurance levy savings	(576,873)		
• Infrastructural maintenance contract savings	(448,500)		
Corporate Services			
Corporate Assurance savings in staff costs	(18,350)		
Environmental Services			
Staff savings	(150,000)		

Financial Services			
• Savings in publishing costs - Corporate Pl	an (6,000)		
• Savings in publishing costs - Community	Plan (9,800)		
Staff savings	(34,531)		
Library and Information Services			
Collections Services savings	(445,000)		
Staffing savings	(110,000)		
Parks			
• Installation of automatic irrigation systems	5		
to replace manual systems	(8,500)		
<ul> <li>Cost savings through reduced repairs, cleaning and maintenance requirements</li> </ul>	(5,600)		
Waste Management			
• Sewer repair savings due to enhanced			
repair techniques	(75,000)		
<ul> <li>Refuse Stations - charging domestic trailer</li> </ul>			
by weight	(660,000)		
Total Gains	(\$2,621,154)		

\$



An aerial view looking northwards along the New Brighton Estuary and Coastline