

## ENVIRONMENTAL SERVICES

### Cost of Proposed Services

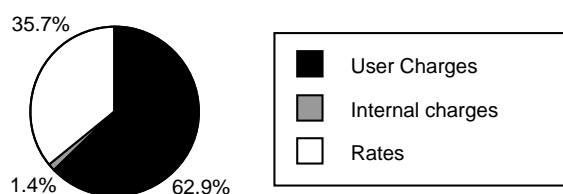
Budget 1995/96			Budget 1996/97		
Net Cost	Operational Outputs	Gross Cost	Revenue		Net Cost
\$		\$	\$		\$
1,330,798	Consents and Applications	7,858,458	(6,392,716)		1,465,742
569,519	Environmental Effects Control	653,075	(55,500)		597,575
571,478	Plans and Policy Statements	634,064	(30,000)		604,064
2,272,624	Information and Advice	3,821,699	(1,660,000)		2,161,699
124,364	Animal Control	1,556,593	(1,352,060)		204,533
4,868,783		14,523,890	(9,490,276)		5,033,614

Note: The above Cost of Service Statement includes a depreciation provision for 1995/96 of \$201,871 and in 1996/97 of \$245,227. The cost of capital charge for 1995/96 is \$81,976 and in 1996/97 is \$60,083. Only the 1995/96 amount is reflected in the above figures. Revenue for 1996/97 includes external revenue of (\$8,893,926). This activity represents an amalgamation of outputs from Public Health & Safety and Environmental Planning. The 1995/96 budget figures have been adjusted to reflect this.

Projected Net Cost 1997/98	5,134,286
Projected Net Cost 1998/99	5,236,972

1995/96	Capital Outputs	1996/97
\$		\$
58,250	Renewals & Replacements	68,600
91,450	Asset Improvements	175,850
3,500	New Assets	14,000
153,200		258,450

### Sources of Funding



### Planned Services

- Prepare and implement the rules of the City Plan.
- Processing of land use and subdivision consents.
- Administering the Building Act and Building Code within the City, including the issue of building consents, code compliance certificates, and annual warrants of fitness.
- Administering environmental health statutes, including food licensing, dangerous goods, sale of liquor, and offensive trades.
- Minimising occurrences that are likely to be objectionable or otherwise affect human health or safety arising from the presence or keeping of dogs and other animals.
- Providing information and advice on planning, building and environmental statutes and regulations, including developing and maintaining the necessary information bases.
- Processing applications for land information memoranda.
- Monitoring and control of adverse environmental effects, including primary responsibility for noise, and shared responsibility for hazardous substances.

### Objectives for 1996/97

3. Continue the process of establishing a new City Plan for the whole City under the Resource Management Act.
4. Administer the City Plan in an efficient and effective manner.
5. Minimise situations which cause nuisance or objectionable effects on human health and safety.
6. Inspect registered premises to ensure compliance with required environmental health standards.
7. Process building consent applications within the time limits prescribed by the Building Act.
8. Effective control of dog nuisance occurrence.

### Performance Indicators

- 2.1 Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least 51%
- 3.1 Commence the hearing of submissions and cross submissions to the City Plan by November 1996,
- 4.1 Meet the following consent applications processing standards (unless an extension is authorised):
  - of flat plan applications within 20 working days
  - of subdivision applications within 20 working days
  - of non-notified resource consents which do not require a hearing within 20 working days
  - of notified resource consents within 70 working days
- 4.2 Residents who believe building or land development in their local area during the year, have made their area worse, no more than 10%.

### Overall Service Objective

These services contribute towards a wide range of the Council's Strategic objectives: A1, A2, A8, A9, B1-B7, C13, D3-D8 and D11 (see pp 19-23). In summary the aim is:

1. To manage the use, development and protection of the natural and physical resources of the City in a manner which enables the City, and its communities and people, to provide in a sustainable, healthy and safe way, for their social, economic and cultural needs.
2. To ensure that the statutory purposes and principles of building control, of health, dangerous goods and liquor licensing, and of animal control, are achieved with minimal compliance costs.

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### Performance Indicators (Continued)

- 5.1 Respond to complaints of excessive noise within an average of 30 minutes of notification, and in the case of unreasonable noise, commence investigation within two working days of receipt of the complaint.
- 5.2 Residents experience no problem during the year from neighbour/industrial and commercial noise, at least 80%/90%.
- 6.1 All food premises identified as being high risk in terms of safety to be inspected at least once during the year.
- 7.1 Subject to provision of complete information, to process 100% of building consents within the time limits prescribed within the Building Act.
- 8.1 Residents experiencing no problem during the year from barking/wandering dogs, at least 69%/66%.



Environmental Services manages the natural and physical resources of the city for today and for the future.