Cost of Proposed Services

Budget 2002/03		Budget 2003/04		
Net Cost	Operational Outputs	Costs (After Internal Recoveries)	Revenue	Net Cost
\$		\$	\$	\$
290,385	Information and Advice	268,438	0	268,438
335,987	Plans and Policy Statements	313,465	0	313,465
510,990	Reduction	405,138	0	405,138
159,140	Resource Reuse Centres	6,305	(49,000)	(42,695)
3,632,136	Recycling	3,371,927	(429,100)	2,942,827
274,227	Resource Recovery	1,791,256	(1,842,520)	(51,264)
4,705,812	Residual Disposal	13,065,303	(6,610,801)	6,454,502
(9,155,901)	Waste Minimisation Revenue	(1,642,875)	(9,471,125)	(11,114,000)
752,776	Net Cost of Service	17,578,957	(18,402,546)	(823,589)

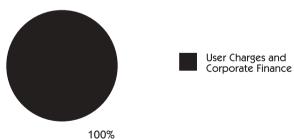
Note: The above Cost of Service Statement includes a depreciation provision for 2002/03 of \$2,207,145 and in 2003/04 of \$2,390,626.

The above Cost of Service Statement also includes an Internal Service Provider surplus allocation for 2002/03 of (\$748,723) and in 2003/04 of (\$799,759).

Projected Co	st of Service 2004/05*	1,490,638	Sources of Fullall
Projected Co	st of Service 2005/06*	6,181,884	
2002/03 \$	Capital Outputs	2003/04 \$	
108,000	Renewals and Replacements	25,800	
182,600	Asset Improvements	1,169,482	
845,104	New Assets	3,837,400	
1,135,703	-	5,032,682	100%
	-		

^{*}These Cost of Service projections include the increased refuse tipping fees which are being stepped up annually until 2004/05 when the new landfill opens. The increased revenue will primarily be used to fund waste minimisation and landfill development capital projects until this time. After 2004/05 the increased revenue will be used to fund the increased new Regional landfill charges.

Sources of Funding



plans for customer service activities

Waste Minimisation and Disposal

Nature and Scope

Specific activities are carried out under a Solid and Hazardous Waste Management Plan which includes the following services:

- Reduction including commercial and in-house waste minimisation initiatives.
- Reuse including co-operation with the Recovered Materials Foundation (RMF) in the operation of recycling drop off centres at Parkhouse, Metro and Styx Refuse Stations, and sale of goods at the "SuperShed".
- Recycling including domestic kerbside recycling collection, partnering with RMF for reuse of collected materials, provision of information and publicity, and research.
 Facilitation of commercial inner city recycling services.
- Resource Recovery including compost production at the Metro Place Garden City Compost Facility. Acceptance of garden waste for composting at Parkhouse, Metro and Styx Mill Refuse Stations. Promotion of home composting.
- Residue disposal including residential kerbside and inner-city refuse collection, operation of three transfer stations and one landfill.



A recycling truck at work in the suburbs

- Co-ordination of hazardous waste treatment and disposal.
- Aftercare of various closed landfills.
- \$6.5M has been added to the capital budget over four years (2002/03 to 2005/06) for the provision of an undercover compost plant. This will reduce dust and odour problems and allow for food wastes and bio-solids to be composted together with green waste thus reducing further the refuse stream going to the landfill.
- Staff are currently studying the possibility of licensing all waste cartage companies
 to better gather information on waste quantities / sources and to apply a waste
 minimisation levy on all waste.

The size of the operation is indicated by the input of approximately 230,000 tonnes per year of refuse to the landfill.



Crushed glass being unloaded at the Recovered Materials Foundation.

Objectives

Customer Service

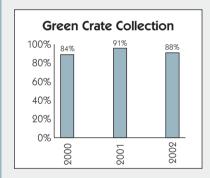
To provide the community with safe, convenient and efficient solid waste services.

Environmental Performance Indicators

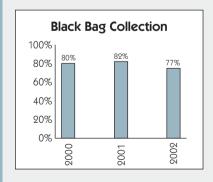
 Incidence of reported illegal dumping (Target: Less than one occasion reported per day)

Social **Performance Indicators**

• 90% of customers are satisfied with the green crate recycling service provided



•80% of customers are satisfied with the black bag service provided



Economic/Financial Performance Indicators

• Refuse collection and disposal delivers value for money (Target: 80% F6, F7 satisfaction)



• Cost of Waste Management per household (Target: \$126 per household)

Link to Strategic **Objectives**

C4, E1, F5,

Objectives

Community Engagement

To work with the community to reduce the waste generated in Christchurch through reduction at source, reuse, recycling and composting.

Environmental Performance Indicators

 Amount of waste sent to landfill per person (Target: 650 kilograms per person per year)



 Amount kerbside recycled per household (Target: 2.4 kilograms per house per week)

Social Performance Indicators

• Public commitment to waste minimisation (Target: 80% of people take action to reduce the amount of waste they produce at home)

• Business commitment to waste minimisation. (*Target: 160 businesses* actively engaged in *Target Zero* programme)

Economic/Financial Performance Indicators

 Amount spent on waste minimisation activities per person (Target: \$15 per person)

Link to Strategic Objectives

B1, C4, E3

Objectives Environmental Social **Economic/Financial** Link to **Performance Indicators Performance Indicators** Strategic **Performance Indicators Objectives** Community Engagement (Cont'd) • Progress toward waste minimisation targets (Target for 2003: Total refuse landfilled (excluding hardfill) 210,000 tonnes; greenwaste composted 35,500; kerbside recycled 17,000 tonnes) **Recycling and Composting** 40 35 30 25 20 15 Tonnes (1000) 1995 1997 1997 1999 2000 2001 2002 Waste to Landfill 000 000 150 50 1995 1997 1999 1999 2000 2000

Objectives

Planning & Infrastructure Management

To plan and provide waste management services in partnership with the community and with other governing bodies to achieve desired outcomes.

Compliance with Legislation

To operate waste management facilities that comply with or surpass legislative requirements.

Environmental Performance Indicators

• Compliance with resource consent conditions as recorded by Environment Canterbury (*Target: nil non-compliance,* report by exception)

Social Performance Indicators

• Number of opportunities provided for public engagement in the planning process (*Target: At least 4 per year*)

Economic/Financial Performance Indicators

Link to Strategic Objectives

C4, D1, D3, D4, E3, F2, G1, G2, G3

• Penalties or fines incurred (Target nil)

C4, E1, E3





Unloading recyclable material at the Recovered Materials Foundation in Sockburn.