plans for customer service activities

Car Parking

Cost of Proposed Services

Budget 2002/03		Budget 2003/04		
Net Cost	Operational Outputs	Costs (After Internal Recoveries)	Revenue	Net Cost
\$		\$	\$	\$
(808,554)	Enforcement	3,273,195	(4,107,000)	(833,805)
(2,037,879)	Parking	6,043,363	(9102,800)	(3,059,437)
46,572	Abandoned Vehicles	71,989	(14,800)	57,189
(2,799,861)	Net Cost of Service	9,388,546	(13,224,600)	(3,836,054)

Note: The above Cost of Service Statement includes a depreciation provision for 2002/03 of \$339,285 and in 2003/04 of \$460,881. The above Cost of Service Statement also includes an Internal Service Provider surplus allocation for 2002/03 of (\$957,509) and in 2003/04 of (\$1,019,496).

Projected Total Surplus 2004/05 Projected Total Surplus 2005/06	(3,912,775) (3,991,031)	Sources of Funding
2002/03 Capital Outputs	2003/04 \$	100%
153,000 Renewals and Replacements	178,500	
234,600 New Assets	595,900	
387,600	774,400	

User Charges and Corporate Finance

Nature and Scope

- City-wide enforcement of relevant acts, regulations and bylaws within the area of metropolitan Christchurch.
- Management and operation of 17 off street parking facilities providing approximately 3,800 spaces and operational control of the paid on street parking resource.
- Removal of vehicles abandoned in public places.



Lichfield Street Carpark Building.

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Car Parking

Objectives	Environmental Performance Indicators	Social Performance Indicators	Economic/Financial Performance Indicators	Link to Strategic Objectives
Customer Service To help make the Central City accessible and support its commercial viability.		 Allocation of mobility (disability) parking spaces in off-street parking facilities which meet or exceed the Australian Standard (AS2890) at each parking facility (Target: 1 to 2% of total per parking facility). 80% of survey respondents satisfied with standard of toilet facilities at each parking facility. 	 5% increase in parking building utilisation. Vehicle occupancy rates in staffed Off-Street parking facilities: Average overall at least 50% Peak period at least 82% Net operating cost per space in Off-Street parking facilities: \$306 Net operating surplus per metered space: (\$1,211) 60% paid compliance in metered areas. 80% average compliance in time restricted areas. 	A5, B1, B2, B3, C2, F1, F2, F5, F7
Management of Assets Ensuring that the Council's car parking assets are sustainable in the long term.	• Remove all tagging within 2 hours of being observed.		• 80% compliance on loading zones.	A5, B3, C2, F2, F5, F7
Road Safety To promote road safety and thereby reduce the number of road accidents. To respond rapidly to requests for assistance in relation to obstructed vehicle entrances.		• 5 school crossings monitored daily. • Average response times to requests for enforcement assistance, eg in relation to obstructed vehicle entrances: - Between 10 and 15 minutes (Central City) Between 15 and 20 minutes (Suburbs).		A3, B2, C2. D5, E4

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