### plans for customer service activities

## Waste Minimisation and Disposal

### **Cost of Proposed Services**

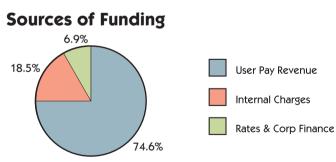
Budget 2001/02		Budget 2002/03		
Net Cost	Operational Outputs	Costs (After Internal Recoveries)	Revenue	Net Cost
\$		\$	\$	\$
41,903	Information and Advice	290,385	0	290,385
366,289	Plans and Policy Statements	285,971	0	285,971
555,144	Reduction	511,087	(100)	510,987
168,899	Resource Reuse Centres	159,139	0	159,139
3,775,303	Recycling	4,093,621	(411,500)	3,682,121
558,869	Resource Recovery	1,913,784	(1,639,753)	274,031
4,474,017	Residual Disposal	11,329,709	(6,349,636)	4,980,073
(7,293,600)	Waste Minimisation Revenue	(1,452,500)	(7,980,701)	(9,433,201)
2,646,825	Net Cost of Service	17,131,197	(16,381,690)	749,507

Note: The above Cost of Service Statement includes a depreciation provision for 2001/02 of \$1,498,429 and in 2002/03 of \$1,485,645.

The above Cost of Service Statement also includes an Internal Service Provider surplus allocation for 2001/02 of (\$734,367) and in 2002/03 of (\$751,991) and also includes a provision for the Aftercare Liability of closed landfills for 2001/02 of \$745,500 and in 2002/03 of \$721,500.

Projected Cos Projected Cos	(1,323,894) 10,222,806	
2001/02 \$	Capital Outputs	2002/03 \$
258,000	Renewals and Replacements	108,000
50,600	Asset Improvements	182,600
1,882,446	New Assets	845,104
2,191,046		1,135,703





## Waste Minimisation and Disposal

### **Nature and Scope**

Specific activities are carried out under a Solid and Hazardous Waste Management Plan which includes the following services:

- Reduction including commercial and in-house waste minimisation initiatives.
- Reuse including co-operation with the Recovered Materials Foundation (RMF) in the operation of recycling drop off centres at Parkhouse, Metro and Styx Refuse Stations, and sale of goods at the "Supershed".
- Recycling including domestic kerbside recycling collection, partnering with RMF for reuse of collected materials, provision of information and publicity, and research.
  Facilitation of commercial inner city recycling services.
- Resource Recovery including compost production at the Metro Place Garden City Compost Facility. Acceptance of garden waste for composting at Parkhouse, Metro and Styx Mill Refuse Stations. Promotion of home composting.
- Residue disposal including residential kerbside and inner-city refuse collection, operation of three transfer stations and one landfill.

- Co-ordination of hazardous waste treatment and disposal.
- Aftercare of various closed landfills.
- \$6.5M has been added to the capital budget over 4 years (2002/03 to 2005/06) for the provision of an undercover compost plant. This will reduce dust and odour problems and allow for food wastes and bio-solids to be composted together with green waste thus reducing further the refuse stream going to the landfill.
- Staff are currently studying the possibility of licensing all waste cartage companies to better gather information on waste quantities / sources and to apply a waste minimisation levy on all waste.

The size of the operation is indicated by the input of approximately 230,000 tonnes per year of refuse to the landfill.





Recycling scenes in Christchurch.



### triple bottom line measures

Link to

Strategic Objectives

# Waste Minimisation and Disposal

**Performance Indicators** 

Environmental

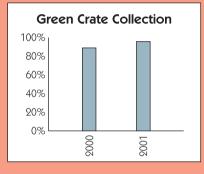
#### Objectives

#### **Customer Service**

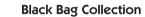
To provide the community with safe, convenient and efficient solid waste services.

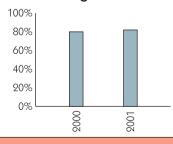
• Incidence of reported illegal dumping (Target: Less than one occasion reported per week, 52 per year) Social Performance Indicators

 90% of customers are satisfied with the green crate recycling service provided



•80% of customers are satisfied with the black bag service provided





### Economic/Financial Performance Indicators

• Recycling and waste collection service C4, E1, F5, delivers value for money (*Target: 80%* F6, F7 satisfaction)



•Cost of Waste Management per household (*Target:* \$126 per household)

## Waste Minimisation and Disposal

### Objectives

#### **Community Engagement**

To work with the community to reduce the waste generated in Christchurch through reduction at source, reuse, recycling and composting.

#### Environmental Performance Indicators

• Amount of waste sent to landfill per person (*Target: 650 kilograms per person per year*)



• Amount kerbside recycled per household (*Target: 2.4 kilograms per house per week*)

#### Social Performance Indicators

• Public commitment to waste minimisation (*Target: 80% of people take action to reduce the amount of waste they produce at home*)

### Economic/Financial Performance Indicators

 Amount spent on waste minimisation activities per person (Target: \$15 per person)

### Link to Strategic Objectives

B1, C4, E3

• Business commitment to waste minimisation. (Target: 160 businesses actively engaged in Target Zero programme)

### triple bottom line measures

# Waste Minimisation and Disposal

Objectives	Environmental Performance Indicators	Social Performance Indicators	Economic/Financial Performance Indicators	Link to Strategic Objectives
Community Engagement (Cont'd)	• Progress toward waste minimisation targets (Target for 2003: Total refuse landfilled (excluding hardfill) 210,000 tonnes; greenwaste composted 35,500; kerbside recycled 17,000 tonnes)			
	Recycling and Composting			
	40 35 30 25 20 15 10 5 0 40 25 2661 2661 2661 2661 2661 2661 2661 2			
	Waste to Landfill			
	300 (000 250 200 150 100			
	1994 0 55 1995 1996 1998 1999 2000 2000			

# Waste Minimisation and Disposal

Objectives	Environmental Performance Indicators	Social Performance Indicators	Economic/Financial Performance Indicators	Link to Strategic Objectives
Planning & Infrastructure Management To plan and provide waste management services in partnership with the community and with other governing bodies to achieve desired outcomes.		• Number of opportunities provided for public engagement in the planning process ( <i>Target: At least 4 per year</i> )		C4, D1, D3, D4, E3, F2, G1, G2, G3
<b>Compliance with Legislation</b> To operate waste management facilities that comply with or surpass legislative requirements	• Compliance with resource consent conditions as recorded by Environment Canterbury ( <i>Target: nil non-compliance,</i> <i>report by exception</i> )		• Penalties or fines incurred (Target nil)	C4, E1, E3





Materials being recycled.