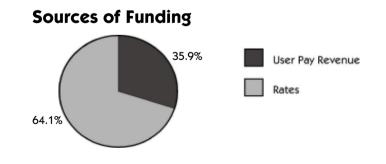
### **Cost of Proposed Services**

Budget 2001/02		Budget 2002/03		
Net Cost	Operational Outputs	Costs (After Internal Recoveries)	Revenue	Net Cost
\$		\$	\$	\$
2,285,627	Events and Festivals (*)	2,601,997	(199,300)	2,402,697 (*)
2,454,112	Recreation and Arts	2,596,118	(167,286)	2,428,832
198,536	Leisure Planning	210,861	0	210,861
426,807	Sports	323,424	0	323,424
787,101	Stadia	1,039,303	(245,431)	793,872
1,004,184	Pools	1,262,806	(206,413)	1,056,393
1,505,973	Leisure Centres	4,506,749	(3,136,971)	1,369,778
(11,583)	Golf Courses / Range	366,912	(411,750)	(44,838)
74,238	Camping Grounds	127,619	(42,500)	85,119
4,468,874	QE II	6,687,642	(2,780,634)	3,907,008
344,550	Recreation and Sports Grants	680,125	(350,000)	330,125
13,538,419	Net Cost of Service	20,403,557	(7,540,285)	12,863,272

Note: (\*) Amounts set aside for Events and Festivals are indicative only. Actual amounts allocated in each case will be decided by the Events and Festivals Sub-committee. The above Cost of Service Statement includes a depreciation provision for 2001/02 of \$2,177,570 and in 2002/03 of \$2,584,020.

The above Cost of Service Statement also includes an Internal Service Provider surplus allocation for 2001/02 of (\$220,722) and in 2002/03 of (\$216,011).

Projected Cos Projected Cos	13,775,527 13,953,730	
2001/02 \$	Capital Outputs	2002/03 \$
3,122,780	Renewals and Replacements	427,700
474,300	Asset Improvements	694,800
4,583,418	New Assets	318,000
8,180,498		1,440,500



#### **Nature and Scope**

- Providing information and advice on issues relating to sport, recreation, community arts and events to the Council, community groups and the public.
- Managing, operating and promoting a variety of sport and recreational facilities including Queen Elizabeth Park, Pioneer Leisure Centre, Centennial Leisure Centre, Cowles Stadium, three pools and one golf course.
- Distributing grants on behalf of the Hillary Commission, Creative NZ and the Council.
- Encouraging, bidding for and staging major national/international sporting events in Christchurch.

- Planning for the future recreation and leisure needs of the city.
- Providing and facilitating a range of community recreation and arts programmes and events.
- Administering management contracts/leases for five stadia, two swimming pools, one golf course and two camping grounds.
- Planning, co-ordinating and delivering a quality summer festival programme.
- Co-ordinating and organising an annual programme of festivals and special events.
- Advising the Council of events seeding grants in consultation with relevant units.

#### Objective

#### **Customer Service**

To efficiently provide healthy, accessible and enjoyable facilities and programmes for participation in leisure.

#### **Environmental Performance Indicator**

- Energy efficiency at facilities per user (Benchmark in 2002/03).
- Water consumption at facilities possibly per user (Benchmark in 2002/03).

#### Social **Performance Indicator**

- •Level of participation in Council recreation programmes (Target: 200,000).
- No's visiting Council facilities (Target: 2.4M).
- Proportion of residents visiting Council pools and stadia once or more pa (Target: 50%)



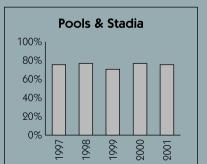
#### **Economic/Financial Performance Indicator**

- Cost per user at facilities (Target: \$3.00).
- Residents satisfied with value for money through rates on swimming pools and stadia (Target: 75%).



#### Link to Strategic **Objective**

A1, A3, A5, B3, F7



2003 CCC Financial Plan

Objective	Environmental Performance Indicator	Social Performance Indicator	Economic/Financial Performance Indicator	Link to Strategic Objective
Customer Service (Cont'd)		<ul> <li>Injury/accident levels reported (<i>Target: No more than 320</i>)</li> <li>1 facility audited for disability access per annum (<i>Target: 1</i>).</li> </ul>	• Users rating of value for money with leisure facilities ( <i>Target: Mean Customer Service Quality Gap −0.5</i> ).	Oojacava
Community Partnership  To work with the community to provide healthy, accessible and enjoyable leisure opportunities and encourage greater levels of participation in leisure.		<ul> <li>Level of participation in physical activity (Target: 92%).</li> <li>Level of participants in partnership programmes (Benchmark in 2002/03).</li> <li>Perceptions of partners on our performance as enablers (Annual Survey of Partners) (Benchmark in 2002/03).</li> </ul>	Residents satisfied with value for money through rates on supporting sport and recreation (Target: 70%).      Promoting Sports/Recreation	A1, A2, A3, A4, A5, B3, F7

2003 CCC Financial Plan

#### **Objective Environmental Economic/Financial** Link to Social **Performance Indicator** Strategic **Performance Indicator Performance Indicator Objective** Community Partnership (Cont'd) · Measure of residents level of satisfaction with access to leisure opportunities (Annual Residents Survey) (Target: 93%). Leisure & Recreation 80% 60% 40% 20% • No. of CCC Leisure events at which Festivals & Events • Residents satisfaction with festivals and To secure future international sporting A1, A2, A3, To generate economic and social benefits there are significant regulatory non-A4, A5, B3, events (Target: 90%). events that meet the economic benefit to the city through the provision of compliance issues (ESU notifications criteria (CCC Leisure records) B4, F7 to Leisure Unit Manager) (Target: 0). events. (Target: 3). **Events & Festivals** 40% 20%

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#### Objective

Festivals & Events (Cont'd)

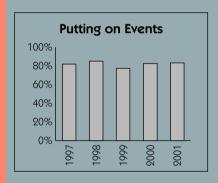
### Environmental Performance Indicator

### Social Performance Indicator

• Residents general value of events eg percentage that feel festivals and events make Christchurch a better place to live etc (Benchmark in 2002/03).

### Economic/Financial Performance Indicator

• Residents satisfied with value for money through rates on events and festivals (*Target: 80%*).



Link to Strategic Objective



Jellie Park Skateboard Facility.



Joggers enjoying the city's parks.