ENVIRONMENTAL POLICY, PLANNING AND SERVICES

| Cost of Proposed Services | | | | | |
|---------------------------|-------------------------------|-----------------------|----------------|------------|--|
| Budget 2000/01 | | | Budget 2001/02 | | |
| Net | Operational | Costs (After Internal | Revenue | Net | |
| Cost | Outputs | Recoveries) | | Cost | |
| \$ | | \$ | \$ | \$ | |
| 2,114,448 | Consents and Applications | 9,077,161 | (6,722,400) | 2,354,761 | |
| 641,412 | Environmental Effects Control | 858,635 | (204,500) | 654,135 | |
| 2,344,363 | Plans and Policy Statements | 2,528,894 | (20,000) | 2,508,894 | |
| 2,213,844 | Information and Advice | 3,664,181 | (1,383,000) | 2,281,181 | |
| (16,998) | Animal Control | 1,501,235 | (1,421,300) | 79,935 | |
| 225,883 | Consents & Applications | 94,556 | 0 | 94,556 | |
| 2,404,093 | Policy Advice | 3,224,360 | 0 | 3,224,360 | |
| 230,435 | Promotions | 317,237 | (80,000) | 237,237 | |
| 99,718 | Monitoring | 87,256 | 0 | 87,256 | |
| 589,926 | Funds Administration | 594,647 | 0 | 594,647 | |
| 908,945 | Energy Programmes | 853,581 | 0 | 853,581 | |
| | | | | | |
| 11,756,069 | Net Cost of Service | 22,801,742 | (9,831,200) | 12,970,542 | |
| ======= | | ======= | ======= | ======= | |

Note: The above Cost of Service Statement includes a depreciation provision for 2000/01 of \$113,770 and in 2001/02 of \$74,339.

57.0%

| Projected Cost of Service 2002/03 | 12,201,844 |
|-----------------------------------|------------|
| Projected Cost of Service 2003/04 | 12,086,841 |
| | |
| 2000/01 Capital Outputs | 2001/02 |
| \$ | \$ |
| 31,000 Renewals and Replacements | 19,500 |
| 574,900 Asset Improvements | 822,786 |
| 2,627,000 New Assets | 350,000 |
| | |
| 3,232,900 | 1,192,286 |
| ====== | ======= |

42.0% User Pay Revenue Internal charges Rates

Nature and Scope

- Prepare, review, monitor and implement the objectives and policies of the City Plan prepared under the Resource Management Act 1991.
- Monitor the preparation and administration of policy statements and plans prepared by the Canterbury Regional Council and adjacent local authorities.
- Prepare concept plans for urban renewal and environmental improvements of the city, including the Central City, which address the effects of urban renewal on people and communities.
- Provide policy advice on planning and development, conservation, design and heritage, transportation and environmental health issues, that affect the city.
- Develop projects and prepare feasibility studies for achieving the objectives and policies of the City Plan, other than by regulation.
- Administer funds set aside for promoting heritage retention and the removal of non-conforming activities.
- Promote an awareness of the environmental issues and values of the city.
- Process land use and subdivision consents.
- Administer the Building Act and Building Code within the city, including the issue of building consents, code compliance certificates, and annual warrants of fitness.
- Administer environmental health statutes, including food licensing, dangerous goods, sale of liquor, offensive trades and hazardous substances.

- Minimise occurrences that are likely to be objectionable or otherwise affect human health or safety arising from the presence or keeping of dogs and other animals.
- Provide information and advice on planning, building and environmental statutes and regulations, including developing and maintaining the necessary information bases.
- Process applications for land information memoranda.
- Monitor and control adverse environmental effects, including primary responsibility for noise, and shared responsibility for hazardous substances.

Overall Service Objectives

1.0%

These services contribute towards the following Council Strategic Objectives: C1, C2, C3, C4, C5, D4, D5, F5, F7 and G2 (as printed in the Strategic Statement).

In summary the aim is:

- To manage and plan the use, development and protection of the natural and physical resources of the city in a sustainable way which:
 - Meets the reasonably foreseeable needs of future generations.
 - Protects and enhances the significant natural environmental qualities of the city.
 - Provides effective opportunities for business and other economic activities.
 - Provides for a diverse range of housing needs.
 - Provides effectively for movement of people and goods around the city.

ENVIRONMENTAL POLICY, PLANNING AND SERVICES

- Provides for a pattern of community, recreation and shopping facilities that effectively services the needs of the city.
- Maintains and enhances the amenity values of the city.
- Enhances the landscape, visual and heritage qualities of the city.
- Co-ordinates developments with the provision of services.
- To promote the environmental health of the city and the health, safety and well-being of its citizens.
- To limit the adverse effects of activities on the environment including people and communities.
- To ensure that the statutory purposes and principles of building control, of health, dangerous goods and liquor licensing, and of animal control, are achieved with minimal compliance cost.

Objectives for 2001/02

- Prepare concept plans for the environmental improvement of the Central City, urban renewal in the inner city and suburban shopping centres.
- 2. Complete strategic open space strategy.
- 3. Undertake detailed studies of parts of the city subject to change and growth.
- 4. Assess applications for grants to help retain listed heritage buildings.
- To prepare for and defend references lodged with the Environment Court.
- Administer the City Plan in an efficient and effective manner.
- Investigate and respond to situations which cause nuisance or objectionable effects on human health and safety.
- 8. Inspect registered premises to ensure compliance with required environmental health standards.
- 9. Process building consent applications within the time limits prescribed by the Building Act.
- 10. To respond to and investigate complaints relating to nuisances caused by dogs.
- Survey through the Annual Citizens Survey ratepayer satisfaction with environmental planning and services.

Performance Indicators

- Complete plan for one suburban shopping centre by June 2002.
- 2. Complete by 30 June 2002.
- 3. Complete by 30 June 2002.
- 4. Provide assistance to owners of 10 listed buildings by 30 June 2002.
- 5. Successfully defend 90% of references to Environment Court.
- 6.1 Process subdivision and land use resource consent applications within the time limits prescribed by the Resource Management Act.
- 6.2 Residents who believe building or land development in their local area during the year, have made their area worse, no more than 12%.
- 6.3 Monitoring of conditions imposed on resource consents actioned within periods stipulated on monitoring request forms.
- 7. Undertake initial investigations within two working days of receipt of noise complaints
- All food premises identified as being high risk in terms of food safety to be inspected at least once during the year.
- 9. Subject to provision of complete information, to process 100% of building consents within the time limits prescribed within the Building Act.
- 10. Response and investigation in the following time frames:

aggressive behaviour
 other complaints
 complaints resolved
 100% in 2 hours
 100% in 72 hours
 100% in 7 days

- 11.1 Residents satisfied with the value for money of rates spent on overall city and environmental planning, at least 60%.
- 11.2 Residents satisfied with the value for money of rates spent on regulating activities and investigating nuisances, at least 57%.



The recently painted old Coachman Inn in Gloucester Street. This is a heritage project which the Council has had a long involvement with.